



## COVID-19 Transportation Services Safety Guidelines

To ensure the safest environment for both volunteer drivers and riders, Curative Connections is abiding by the following COVID-19 Transportation Services Safety Guidelines:

- Transportation Services is only operating larger mini-van/buses (3 riders) and small transit wagons (1 rider) to allow for social distancing.
- Riders are screened for presence of COVID-19 symptoms through a series of questions *twice* - when they first call in to schedule their appointment and then again through a follow-up call the day before their appointment. If they respond 'yes' to any of those questions, we cannot provide a ride.
- Drivers will perform a touchless temperature check. If the rider has fever of 100.4 or higher, we cannot provide a ride.
- Drivers are required to wear face masks in the vehicle when clients are present; riders are strongly encouraged to wear face masks which are available in the vehicle.
- Rubber gloves and disinfectant wipes are provided in the vehicle for drivers. Drivers are asked to wipe down any hard surfaces touched by riders before picking up their next rider.
- If needed, any assistance or close contact between driver and rider is limited.